CAPABILITY STATEMENT

LIS Solutions
Analyze. Inform. Empower.

14850 Conference Center Drive, Suite 200
Chantilly, VA 20151

Since 1994, LIS Solutions, a certified **WOSB**, has been providing government agencies and businesses with **advanced language services, intelligence collection and analysis, and security services**. With over 200,000 vetted and cleared experts as well as our custom systems and workflows, LIS builds innovative, mission-tailored solutions to enhance informed decision-making, providing safety and security in the United States and around the world.

LANGUAGE

FULL-SPECTRUM INTERPRETATION SUPPORT
In-Person (simultaneous and consecutive), over-the-phone (OPI), and video remote Interpretation (VRI) supporting everything from legal and medical support for migrants to high-level international diplomatic engagements.

TRANSLATION & TRANSCRIPTION (T&T)
Document and Media translation and transcription including verbatim, targeted, and summary translation and transcription adaptable for intelligence, law enforcement, legal, and medical use cases.

LANGUAGE-ENBLED ANALYSIS (LEA)
Multilingual analysts combine cultural fluency and linguistic skills with intelligence or mission-specific analysis—utilized in HUMINT, SIGINT, MASINT, OSINT, CI, CT, Targeting, and DOMEX roles.

EMERGENCY RESPONSE & SURGE CAPABILITIES
Immediate mobilization of national network of linguists for disaster relief efforts, limited English proficient and refugee population management.

TITLE III MONITORING
Deliver comprehensive Title III Monitoring services to enhance law enforcement operations, ensuring secure and effective surveillance capabilities. Our expert team ensures meticulous compliance with legal standards, supporting agencies in critical investigative efforts nationwide.

CULTURAL & POLITICAL ADVISORY SUPPORT
Provide specialized cultural and political advisory support to US military bases and Embassies , offering deep expertise in global geopolitical landscapes. Our team delivers actionable insights to enhance decision-making, operational effectiveness, and mission success across diverse international environments.

ROLE PLAYER & MILITARY SUPPORT
Worldwide role player and military support services, providing highly trained personnel to simulate real-world scenarios for training exercises and operational readiness. Our expertise ensures realistic and immersive experiences that enhance mission effectiveness and prepare military forces for complex global challenges.

INTELLIGENCE

FULL-SPECTRUM INTELLIGENCE DISCIPLINES
Support across HUMINT, SIGINT, MASINT, IMINT, OSINT, GEOINT, and All-Source intelligence—deployed in support of all Combatant Commands, Intelligence Community, Law Enforcement, and more.

CYBER INTELLIGENCE & INSIDER THREAT OPERATIONS
TS/SCI-cleared analysts perform cyber threat analysis, insider threat investigations, counterintelligence HUMINT, and offensive/defensive cyber support aligned with USCYBERCOM priorities.

TARGETING & THREAT FINANCE ANALYSIS MODELS
Analytic tradecraft applied to targeting, counterterrorism, transnational crime, and financial threat analysis—supporting CJTF-OIR, ARCENT, and SOCOM missions.

DOCUMENT & MEDIA EXPLOITATION (DOMEX/MEDEX)
Advanced support to DOMEX/MEDEX operations including digital triage, transcription, gisting, translation, and reporting—deployed CONUS and OCONUS.

OPEN-SOURCE INTELLIGENCE (OSINT) & LANGUAGE ENABLED ANALYSTS (LEA)
LEAs deliver OSINT and cultural analysis for DIA, INSCOM, and Combatant Commands—contributing to thousands of pages of critical intelligence.

RAPID-DEPLOYABLE INTELLIGENCE SUPPORT TEAMS
Mission-ready intelligence personnel available for crisis or surge support globally, trained for deployment to austere, high-risk, and politically unstable environments.

SECURITY

END-TO-END PERSONNEL SECURITY OPERATIONS
- Oversight and management of investigations in accordance with NISPOM (32 CFR Part 117); full lifecycle clearance processing, reinvestigations, and access eligibility tracking.
- Background check support and compliance
- Security clearance management of 1,400+ personnel.

INTELLIGENCE & COUNTERINTELLIGENCE SUPPORT
- Foreign Mission Partner (FMP) security oversight and clearance verification to include Foreign Disclosure Officer capabilities.
- Classified material incident investigation and reporting.

INSIDER THREAT PROGRAM & CONTINUOUS VETTING SUPPORT
Development and sustainment of insider threat programs aligned to DCSA's Insider Threat Program (ITP) requirements, including CE monitoring, suspicious activity reporting, and training integration.

CYBERSECURITY & INFORMATION ASSURANCE
All services compliant with RMF, ICD 503, NIST 800-171/161 and CMMC 2.0, supporting secure classified systems and enclaves. Includes access controls, audit logging, classified media protection and incident response readiness.

CUI Compliance & Safeguarding Measures
Adherence to 32 CFR Part 2002, NISPOM Chapter 5, and NARA/DCSA CUI Registry for handling, marking, transmitting, and storing CUI, including Personnel Security (PERSEC) and Security Operations categories.

ADDITIONAL CORE COMPETENCIES

EXPERIENCED CLEARED PROFESSIONALS
- Cleared personnel with expertise in personnel, information, and physical security.
- In-depth knowledge of DoD and Intelligence Community security policies.

PROVEN SCIF & SECURITY COMPLIANCE EXPERTISE
- Management and maintenance of secure area accreditations.
- Experience adhering to both collateral and SAP security standards.

EXTENSIVE GOVERNMENT & MILITARY EXPERIENCE
- Strong past performance supporting DoD and IC commands.
- Seamless integration with classified and unclassified environments.

RAPID DEPLOYMENT & SCALABILITY
- Nationwide reach with the ability to staff cleared personnel quickly.
- Agile response to evolving mission needs, security threats, and intelligence directives.

TRAINING & COMPLIANCE MANAGEMENT
- LIS Solutions Training Center - LIS STC
  - Development & delivery of security education programs
  - Quarterly and annual compliance audits and inspections
  - Implementation and adherence to DoD and IC Directives.

Matt Burruano • Vice President of Capture mburruano@lissol.us 703-282-3045

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FEATURED CONTRACTS

New York City (NYC) Department of Education (DOE) - Onsite and Remote Interpretation

LIS Solutions is the prime language services provider to the New York City Department of Education (NYCDOE), supporting over 1.1 million students and families across 1,700 schools in all five boroughs. We deliver reliable interpretation and translation services in more than 180 languages through a local team of over 4,000 interpreters, including 300 NYCDOE-cleared professionals. Managing more than 12,000 assignments annually—including legal hearings, community meetings, and high-profile public events—we maintain a 97–99% fulfillment rate. LIS provides comprehensive language support services, from onsite and virtual interpretation to full project coordination and technical assistance. Our operations are built on strong logistical management, rapid response capability, and quality control processes that meet the performance requirements of public sector clients. With a record of success serving one of the largest school systems in the country, LIS stands ready to support government agencies with dependable and efficient language access solutions.

FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA) – LANGUAGE SUPPORT FOR DISASTER RECOVERY EFFORTS

LIS Solutions is a trusted provider of rapid-response language services supporting federal and state emergency and public safety missions. As a prime contractor, LIS delivers 24/7 interpretation, translation, transcription, and language access services across 100+ languages—critical during hurricanes, wildfires, floods, and other emergencies. With a nationwide network of vetted, cleared linguists and scalable language technology platforms, LIS supports time-sensitive public messaging and multilingual communication to affected communities. We have deployed hundreds of linguists across more than 100 disaster relief efforts, including Hurricane Ian, the Maui wildfires, Afghan refugee processing, and COVID-19 vaccination campaigns. Our support includes over-the-phone interpretation (OPI), video remote interpretation (VRI), document translation, and real-time coordination through secure, web-based reporting systems. LIS is experienced in meeting DHS surge and steady-state requirements with mission-ready teams, proven QA processes, and the capacity to mobilize interpreters within 24 hours across the U.S. and its territories.

CENTERS FOR MEDICAID AND MEDICARE SERVICES (CMS) – LANGUAGE LINE INTERPRETATION AND TRANSLATION SERVICES

LIS Solutions is a prime contractor supporting the Centers for Medicare & Medicaid Services (CMS) with 24/7/365 Over-the-Phone Interpretation (OPI), document translation, and Section 508-compliant services for Limited English Proficiency (LEP) populations. LIS has successfully delivered over 500,000 interpretation calls and 10 million minutes across more than 180 languages, maintaining a 99% fulfillment rate. Our proprietary OPI platform ensures near-perfect system uptime, securely supporting high call volumes and seamless routing in over 350 languages. LIS provides custom call workflows, live language identification support, and encrypted document transmission to ensure privacy and compliance with HIPAA and the Privacy Act. We also manage ad hoc translation of CMS beneficiary communications, including Medicare & You mailings and ACA-related notices. With rigorous quality assurance, dedicated project management, and a nationwide linguist network, LIS ensures timely, accurate, and secure language support that enhances CMS's ability to effectively serve diverse populations across all U.S. jurisdictions.

Administration for Children and Families (ACF) – Office of Refugee Resettlement (ORR) – Language and Cultural Support

LIS Solutions supports the Office of Refugee Resettlement (ORR) with rapid-response language services critical to the care and processing of unaccompanied children (UCs), refugee minors, and their sponsors across thirty-one ORR facilities nationwide. Our team delivers onsite, remote, over-the-phone, and video interpretation services, as well as high-volume, accurate document translation. With the ability to deploy linguists within 6–12 hours of request, LIS has staffed over 100 fully background-checked, trained, and language-tested interpreters proficient in more than fifteen languages, including Spanish, French, Arabic, Haitian Creole, and Indigenous languages such as K'iche', Q'eqchi', and Mam. Our linguists are specially trained in trauma-informed care, privacy/confidentiality, and culturally competent communication. In alignment with ORR's mission, LIS provides qualified personnel who meet strict performance, ethical, and quality standards to ensure linguistically appropriate services that support child welfare, sponsor engagement, medical and legal consultations, and family reunification efforts.

Defense Intelligence Agency (DIA) Office of Counterintelligence, Counterintelligence Analysis Division (OCI-CAD)

LIS Solutions served as the prime contractor supporting the Defense Intelligence Agency (DIA) by recruiting, deploying, and managing 24 highly skilled, cleared Language Enabled Analysts (LEAs). These professionals delivered critical translation, interpretation, research, and analytical support to Counterintelligence units and the broader Department of Defense (DoD). Our team conducted Open-Source Intelligence (OSINT) gathering, document and media exploitation (DOMEX), and provided comprehensive language support to the Directorate of Operations (DO), the Air Force Office of Special Investigations (AFOSI), Naval Criminal Investigative Service (NCIS), and J2X directorates across multiple combatant commands. Over the life of the contract, LIS produced more than 13,000 Requests for Information (RFIs) and delivered over 49,000 pages of intelligence reporting—enhancing national security decision-making through timely and actionable intelligence.

PROFILE

- Status: WOSB
- Cage Code: 471A6
- UEI: K72BN7KDZUN4
- GSA MAS: 47QRAA2D008V
- OASIS+ SB: 47QRCA25DS683
- OASIS+ WOSB: 47QRCA25DW046

NAICS

- 541611
- 541614
- 541618
- 541930
- 541990
- 561410
- 561611
- 561612
- 611630

NIGP

- 96146
- 96165
- 96177
- 96258

QUALITY STANDARDS

- CMMC 2.0
- DoD RMF, NIST 161/171, ICD 503, AFI31-101
- DIA SCIF
- TS Facility

ISO 9001 Quality Management · ISO/IEC 27001 Information Security · ISO 17100 Translation Services · ISO 18587 Machine Translation Post-editing · ISO 18841 Interpreting Services · ISO 20228 Legal Interpreting · ISO 21998 Healthcare Interpreting · ISO 23155 Conference Interpreting